

New PBX Features

Revolutionize Customer Interactions with AI Assistants & Voice Hub

In today's fast-paced digital world, staying ahead of the curve is crucial. That's why CMS introduces its latest game-changer: the AI Assistants & Voice Hub module. This cutting-edge tool is designed to transform how businesses communicate with their customers by leveraging the power of OpenAI's advanced artificial intelligence.

With AI Assistants & Voice Hub, you can deliver instant, accurate responses over the phone while enhancing customer service experiences through intelligent, voice-driven call management. No more endless menus or long wait times—this module transfers calls seamlessly based on a customer's voice requests, making interactions quicker, easier, and more personalized.

Key Features & Benefits:

- **Natural Language Understanding:** AI Assistants handle inquiries with ease, ensuring customers receive the right information fast, without the need for human intervention.
- **Seamless Call Transfers:** Let customers simply ask for what they need and the AI will instantly connect them to the right department—no more frustrating phone menus.
- **24/7 Availability:** AI Assistants work around the clock, ensuring your customers get the support they need anytime, anywhere.

Text-to-Voice Excellence

Take it a step further with Voice Hub—a powerful feature that converts any text into high-quality voice guides. Whether you're delivering product details, offering technical support, or directing customers to the right service, Voice Hub ensures your message is always professional and engaging, without the cost and hassle of custom voice recordings.

Business Advantages:

- **Cut Costs:** Streamline operations by automating repetitive tasks, reducing staffing and training expenses.
- **Boost Efficiency:** AI handles high-volume calls and common inquiries, freeing your team to focus on more complex, human-touch tasks.
- **Enhance Customer Satisfaction:** By eliminating wait times and providing immediate support, you'll deliver a faster, more satisfying experience for your clients.

Step into the Future

By integrating AI Assistants & Voice Hub into your communications, you're not just keeping up—you're leading the way. Transform customer service, lower costs, and improve efficiency, all while delivering a truly modern, AI-powered experience.

Welcome to the future of telecommunications—where AI and voice technology come together to create smarter, faster, and more efficient customer connections.

